

Photon Energy Group is a group of companies with a shared mission: making clean energy, clean water and clean environments accessible to everyone.

Photon Energy provides comprehensive solutions that support the generation of clean energy and the integration of renewables into the electrical grid. **Photon Water** offers water treatment and management solutions, and **Photon Remediation** deploys advanced technology to remove contamination from all environments.

A publicly traded company operating in over 15 countries across two continents, we combine a global outlook with localised expertise.

Since our founding in 2008, we've expanded to a team of more than 400 employees around the world. And we're committed to fostering a culture of shared values and sense of purpose as we continue to grow. For more information, please visit <u>photonenergy.com</u>.

Server Support Engineer

We're looking for a skilled and independent colleague to take care of our IT system and provide internal technical support. You will play a key role in troubleshooting, resolving technical issues, and ensuring optimal system performance.

Key Responsibilities

- Maintaining and managing Azure servers based on Microsoft Windows for the Aveva SCADA system
- Monitoring and supporting a server farm consisting of around 30 servers in a 3-tier architecture
- Troubleshooting and resolving issues related to server performance, networking, and application errors
- Implementing security protocols and ensuring compliance with industry standards
- Performing routine system checks and maintenance to ensure optimal performance and reliability
- Handling database querying and management tasks, ensuring data integrity and accessibility
- Collaborating with the SCADA system team to ensure seamless data retrieval and processing from photovoltaic power plants
- Documenting and updating operational procedures and system configurations
- Participating in disaster recovery planning and execution
- Providing second-level support and assisting in the training of first-level support staff



Qualifications and Experience

- Maintaining and managing Azure servers based on Microsoft Windows for the Aveva SCADA system
- At least three years of experience in a similar role
- Proficiency in Azure server maintenance on Microsoft Windows
- Strong networking skills and understanding of network protocols
- Experience with database querying and management (SQL knowledge preferred)
- Familiarity with SCADA systems, preferably Aveva SCADA
- Good analytical and problem-solving skills
- Strong documentation and communication skills
- Ability to work in a team-oriented, collaborative environment
- Self-motivated and needing little direct supervision

Our Offer

- An interesting job at a fast-growing global organisation in the promising fields of renewable energy, environmental remediation and clean water technology
- Company culture built on trust and diversity
- Remuneration reflective of individual experience and skills
- Indefinite full-time employment contract
- Flexible working hours and occasional home office with manager's approval
- Teambuilding and corporate events
- Support for ongoing professional growth through tailored training sessions, courses, and more
- > 25 days of vacation, 3 sick days, 1 CSR day (a working day dedicated to a non-profit
- organisation aligned with the Group's mission and values)
- Meal allowance lump sum
- Multisport card allowance
- Laptop and mobile phone
- Participation in an Employee Share Purchase Program after the first year of employment (company shares to a personal brokerage account as a bonus to your monthly salary)

If you are interested in the position and fulfil the above requirements, please apply online or send your CV to <u>careers@photonenergy.com</u>.



Working location: Karolinská 661/4, 186 00 Prague 8 (Karlín, Amazon Court)

Type of employment: Employee

Type of contract: Full time

Length of contract: Indefinite

Required education: High school

Required languages: English (B2+); Czech, Slovak, Polish, Romanian or Hungarian is an

advantage